



BingoConsole E-max Tech Bulletin 9

Date Issued: 5/4/2005

Product Effected: E-Max Console Computer (**Double Blower Only**)

Version(s) Effected: 1.3.0, 1.3.1, 1.3.2

Problem: When pressing a ball into the Tear-Open tray the ball is not updated on the console or flashboards.

Cause: When the Data Router is powered the first time, occasionally the Tear-Open tray response is delaying 62 seconds for the first call. If a second ball is pressed before the 62 seconds delay only the first balled is updated on the console and flashboards. The console and flashboard will continue to be one ball behind.

Solution: Exit the bingo caller screen and press the **Logout** button from the Main Menu screen. Login to the console and return the bingo caller screen. The console and flashboards will update properly. When console is first powered, Login to the console and immediately Logout and Login will prevent the problem from occurring during the session. This feature will be supported in the next release.

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Problem: When logging out and logging back in with a Schedule active the ball camera reverts to the camera programmed for the first activity (Game).

Cause: The camera is not being set to the persisted activity (Game) camera setting in the Schedule.

Solution: From the callers screen press the "**Prefs**" button on the toolbar, select "**Camera Settings**", and press the "**OK**" button. The camera will display the correct video. This feature will be supported in the next release.